

Western Australia's Individualised Services Inc.

Annual Report 2017/2018

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Vision, Mission and Values

WAiS is passionate about working alongside people, families and organisations, and strategically across government bodies and the wider community to influence, and promote the delivery of best practice in individualised services.

Vision

People living their lives, their way.

Mission

To promote and advance individualised, self-directed supports and services.

Values

Individuals at the centre | Integrity in practice | Innovation in delivery | Collegiate in culture.

Living your life your way

WAIS is committed to exploring and supporting people's choice, control and ability to determine and direct their own lives.

Our work together

WAIS is a community of like-minded people working in partnership at all levels with individuals at the centre, to influence and develop innovative individualised, self-directed supports and services.

Our member community

WAIS members stand together to share their ideas, experiences and to grow their expertise to deliver best possible individualised services.

Committee Members

WAiS is a community of like-minded people working in partnership at all levels with individuals at the centre, to influence and develop innovative individualised, self-directed supports and services.



Darren Ginnelly Chairperson

My Place, Managing Director



Elizabeth Barnes Deputy Chairperson

Directions, Chief Executive Officer



Helen Dymond RISE, General Manager



Justin O'Meara-Smith Interchange, Chief Executive Officer



Rosie Lawn Avivo, Chief Executive Officer



Helen Berry KIRA, Chief Financial Officer



Leanne Pearman WAiS, Co- Chief Executive Officer



Su-Hsien Lee WAiS, Co-Chief Executive Officer



Chairperson's Report

In December 2017, the WA State Government made the decision to sign up to the National Disability Insurance Scheme. This decision presented WAiS and its members with the challenges and opportunities of navigating our way into and through the NDIS. We know that WAiS work and support of the disability sector is highly valued by the NDIA, Department of Communities and the wider disability sector for delivering quality values-based programs that assist people, families and organisations. Over the past eight years we have built up a solid reputation and it is this foundation that has enabled us to secure further grant funding to enable WAiS to continue its valuable contribution to the disability sector.

In my report last year, I reported that the Committee of Management was holding a strategic planning day to focus on our strategic direction. The planning day focused on the following strategic areas for WAiS.

- 1. State or National coverage
- 2. Disability only or other sectors (e.g. aged care, mental health)
- 3. Grant based or Fee for Service
- 4. Capacity development or Registered Service Provider (especially, if WA moves to National system, support coordination and/or plan management.

The decision by the state government to join the NDIS in many respects required us to reassess our strategic focus. However, the four strategic areas described above still remain relevant to WAiS. Throughout this annual report to members we will capture the direction WAiS is heading with regards to these four strategic areas.

With funding secured with grant-based activities for the next two years the Committee of Management has been able to focus its attention on two key areas.

1. Maintain the intention and influence of WAiS with regards to individualised services within a national context.

The transfer of disability services from the state to a national scheme means that WAiS needs to consider how we maintain our influence in a national context. It was further acknowledged that the potential for grants from Department of Communities in the future is limited now as they reduce their disability services. With this background the Committee of Management is strategically exploring how we can maintain the intention and influence of WAiS with regards to individualised services within a national context. This piece of strategic work has commenced, and the Committee have agreed to proceed with caution to ensure the correct outcome.

2. Actively engage with the disability sector on significant issues

This past year key issues have arisen that are at the heart of WAiS' work and thus have presented us with several opportunities for active and deliberate input. These include;

- Review of the state industrial relations system the Western Australia government commissioned a review of the state industrial relations system. The draft recommendations included a change to the definition of employee to include private and domestic support. This change to the definition will have a significant impact on how people with disability employ their own people. WAiS sought feedback from its members and gave both a written submission to the review, provided face-to-face 'evidence' to the review members and had meetings with both the Minister for Industrial Relations office and the Minister for Disability Services. The review is complete, and we await release of the report. WAiS will continue to represent the views of members with this important piece of legislation.
- 2. Individualised Living arrangements in NDIS WAiS has been a key participant in the WA Individualised Living Co-design group which is a collaboration between NDIA, service providers, consumer groups, individuals and Price Waterhouse Cooper who are developing an individualised funding package tool (Flexible Individualised Living) to support participants who are in or entering the NDIS where their support arrangement is not a group living

arrangement. WAiS has been instrumental in representing both service providers and individuals (whom self-manage their support and arrangements) in developing this tool. The progress is very positive to date and highlights how the agency (NDIA) and the sector can work together to achieve a successful outcome.

- 3. Host Family/Homesharer related to the piece of work described above is the way Host Family/Homesharer are 'remunerated' for the support they provide. The NDIA is not clear on how best to support these arrangements through NDIS. WAiS through its partnership with KPMG is providing the agency with some critical pieces of information that can assist both the NDIA and the Australian Tax Office in how they recognise and treat these payments. Again, this body of work is on-going but remains a critical focus for us as we endeavor to ensure that these type of support arrangements are supported in a way that maintains the intent and integrity of Host Family/Homesharer.
- 4. Shared Management the understanding of the WA shared management approach within a national disability scheme is still being determined. We have agreed to proceed with due caution to ensure we 'land' in the right spot with regards to shared management.
- 5. Citizen Network Citizen Network was established in 2016 to bring together people who want to make a world where everyone matters, where everyone can be a citizen. It is an international movement to achieve citizenship for all. WAiS is one of three Australian partner organisations within the Citizen Network and is a key contributor in the development of the network which I am sure you agree aligns very closely with our values and work.

I am sure you will agree some very challenging but essential pieces of work being undertaken by WAiS.

WAiS continues to engage with its members through a variety of avenues. We understand that this has not always 'hit the mark' this year as most of us have been immersed in the NDIS. Be rest assured that we will continue to look at the best ways to engage with members by continuing to look at ways to engage as our membership base continues to grow and diversify. We continue to work in close partnership with the Department of Communities and we thank them for their on-going support for WAiS in 2018/2019. I would like to thank Marion Hailes-MacDonald (Assistant Director-General Disability Services) for her leadership and commitment to people with disability.

The WAiS team led by our CEO's Ms Leanne Pearman and Ms Su-Hsien Lee have once again done a great job and the Committee express our sincere thanks to both Co-CEO's and the entire WAiS staff who have worked incredibly hard to support members, deliver project outcomes and organise events during the year. The Committee is acutely aware of the toll an uncertain future can have on people and your continued commitment is deeply appreciated.

Finally, a big thank you to the Committee of Management who have remained committed to WAiS and its objectives despite being involved in a period of significant change and busyness within in their own organisations. We are acutely aware of the challenges that lie ahead, and I feel confident that the Committee of Management and the WAiS team has both the skills and drive to 'land' WAiS where it needs to within a national disability service.

Darren Ginnelly



CEO Report

Welcome to our 7th Annual Report for WA's Individualised Services (WAiS).

This has been quite a year! What wonderful people and their families and service providers we have had the chance to meet, support and learn from.

The 2017-18 year started out with much uncertainty as we waited on the decision of the recently elected McGowan government as to whether WA will continue with the WA National Disability Insurance Scheme (WA NDIS) or change to join the national NDIS. In December, the McGowan government announced the decision that WA is going to join the national NDIS and the state commenced preparations for the National Disability Insurance Agency (NDIA) to formally take over running the NDIS in WA, as we transition geographically over the next few years. The Bilateral Agreement that was signed committed the governments to transfer all people from WA NDIS to the national NDIS from April 2018 to December 2018.

Through this state of flux and change at a governmental level, as an organisation, our WAiS work continued to be important throughout and maintained much demand. As a grant based organisation, WAiS is reliant on securing grants. Although WAiS will continue to seek to secure funding that enables us to do our work, WAiS is also exploring our future as an organisation and how we can be sustainable and continue to support the work, not just through grants, that is requested by people and providers as individualised funding (through the NDIS) rolls out across the country.

WAiS continues to ensure that whilst individualised funding is one element of being able to choose and direct the life people want and need, with supports to make it happen, we don't lose focus on the fact that funding is not the single answer to achieve this. It is important to remember that people having good lives is NOT just about funding. It is about citizenship, home, freedom, purpose, life, love, accessibility etc. This is also a key focus for WAiS and contextualises any work we do in relation to the funding system and people being able to access the funding and supports and services they need. Our WAiS work, directly with people and families, providing information, support, mentoring and workshops is ongoing and a two-way learning process. WAiS maximises this learning to influence and feed back into the formal system, both at a state and national level. This is especially critical as we transfer and transition to a new system with the NDIS. The NDIS, promises much for the future to us all, but the journey for such a new system, run by a new agency, can be fraught with challenges. Getting it right requires tapping into, investing in, and building everyone's capacity – people, families, communities, service providers and funders to ensure that we are learning together and from each other.

As the financial year began, WAiS was successful in obtaining two WA Information, Linkages and Capacity Building (ILC) grants – one with a focus on preparing to plan and the other on self management. WAiS also continued to receive grant funding to focus on sector development, and to support Local Co-ordinators. All this funding is with much thanks to the Department of Communities Disability Services.

We would also like to thank and acknowledge KPMG for their continued partnership and support of WAiS work. Our partnership has extended across many years now, and KPMG's support and advice is invaluable.



Cathy Ludlum

"Although the dream may be ambitious and failure is a possibility, most people would rather try and fail than not have the opportunity to try at all. And often the journey results in many positive developments, even if the dream is not realized in exactly the way it was envisioned." Cathy also said "Chances are that the vision will not be reached in a one-year grant cycle, and the funder may or may not appreciate the value of enhanced relationships, increased self-esteem, having fun, making mistakes, and growing together in a struggle to make life better."

As we know, planning is critical to people being prepared when going into a formal system with the NDIS that focuses on people having plans associated with their funding and supports. People knowing how they or their loved one wants to live, across all areas of their life, is a key focus of WAiS support in this process. Discovering more about who people are, what is most important to and for them, what gifts, strengths and capacities they have, to give others and their community is a central part of the planning process.

It is also important to remember, (as Cathy talks about) that although some of the things people 'achieve' in their plans are sometimes the most important things in life, they may not be easily acknowledged in a system review process, so finding ways to bring them into the conversation and incorporate them in the 'outcomes' is really valuable.

During a year with such an intense focus on the system and working to ensure it is one that works well for people and their families and supports service providers to deliver quality services, WAiS intentionally ensures we never lose sight of the fact that, although for many people funding and services is necessary to support them to live good lives, it is not the only thing required to have good lives.

Leanne Pearman & Su-Hsien Lee

Our WAiS Work

Over the past year WAiS has embraced the opportunity to contribute to, influence and lead the progression of individualised, self-directed supports and services through Policy and Strategy, Capacity Development, Information and Resources; and, Creativity and Innovation.

Policy and Strategy

WAiS has continued to establish a strong profile and is represented on a number of Strategic Advisory Groups both within the state and nationally, as well as contributing to central policies and projects. Some of these include the following:

Positions on Key Advisory/Steering Groups

- Disability Sector, National Disability Insurance Scheme Transition – Department of Communities, Disability Services
- The Disability Coalition

Strategic advice and Influence

State Industrial Relations system

Many people who self-manage or share-manage with their support organisation in WA, employ their own workers. Many people who employ their own workers may use the exception in the WA Industrial Relations Act in relation to "domestic service in a private home" to provide them with more flexibility in relation to wages and conditions of employment.

In September 2017 the Hon. Bill Johnston MLA, announced, a Ministerial Review of the State Industrial Relations System. In March 2018, an Interim Report of the Review was released and submissions were invited in response to interim recommendations made and issues raised in the report. Amongst others, there was one recommendation WAiS ensured it made a submission in response to:



and strategic advice.

" (1) Term of Reference 4: asks the Review to look at the exclusion of employees from coverage under the Industrial Relations Act and the Minimum Conditions of Employment Act - this refers to the "domestic service in a private home" exclusion. The opinion of the Review in the Interim Report is that the exclusion should be removed. The reasons for and issues arising out of this recommendation are discussed in Chapter 5 Definition of Employee. If the exclusion is removed all employees will be entitled to the minimum wage and minimum conditions of employment outlined in the Industrial Relations Act (IR Act) and Minimum Conditions of Employment Act (MCE Act)"

WAiS sought the input from members and made a submission in response to this recommendation, as well as a few other recommendations relevant to our members and the people and families we provide information and support to. WAiS position was to ensure that employees are afforded fair and reasonable conditions of employments whilst ensuring people and families are afforded maximum flexibility to hire their own workers to support them in and around their home.

WAiS was also afforded the opportunity to have one hour with the Review Committee, Mark Ritter SC and Stephen Price. A very small delegation attended and Mark Ritter seemed to hear us well and regard our key messages (that reflect those in the submission) in a considered manner. Minister Bill Johnston's office also made contact with WAiS and we had the opportunity to meet with his policy advisor to discuss our submission.

The report from the review was completed June 2018. The McGowan government are now reviewing the report and we are awaiting both the release of the report and government's response.

NDIA, Self-direction and Individualised supports and services

As WA rolls out the nationally operated NDIS under the National Disability Insurance Agency (NDIA), WAiS maintains a watching brief on how the NDIS system and the NDIA delivers a system that provides people and families self-direction and access to individualised supports with their NDIS funding.

Two critical issues arose that raised concerns for WAiS and our members in relation to the NDIA's understanding of and, consequently, ability to fund individualised living arrangements (Co-residency/Homeshare/Host/Alternative Family Care); and, the NDIA's understanding of and support for WA's shared management model. Part of WAiS's work in this space included a trip to the United Kingdom in January 2018 for a research trip as to how the UK system supports both on a practical and a system level, these individualised living arrangements. This includes the way the system supports, monitors, funds and costs these arrangements.

WAiS thanks Shared Lives UK for hosting us, their hospitality and for connecting us to people, their supporters and organisations in the Shared lives scheme across the UK.

WAiS also wants to personally thank the people who we met who are living their lives in the way they want and need with individualised living support. Information gathered was used for our work with both the NDIA and with our partner KPMG.



https://sharedlivesplus.org.uk

WAiS commenced working with the NDIA on finding a resolution to these matters with a view to ensuring people in WA continue to be able to access individualised living arrangements under the national NDIS and have optimum choice with how their funds are managed.

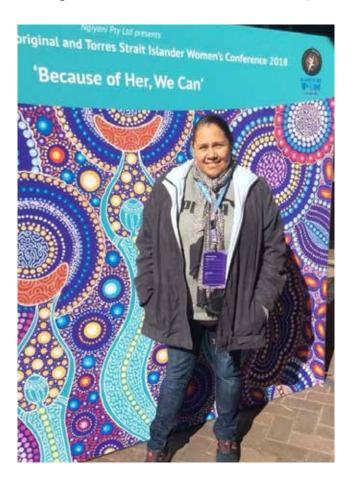
Capacity Development

WAiS continues to promote and advance our vision of 'people living their lives, their way' through a range of strategies and services which tap in to the existing abilities of people, families, communities, organisations and systems to increase and support self-direction.

WAiS has been focussing on building its own capacity in relation to inclusion. One of these areas is about accessibility of information and the other is about Aboriginal cultural awareness and competency.

Capacity Development

Tap into **existing abilities** of people, families, communities, organisations or systems to increase and support self-direction.



Whilst we are still learning, and we haven't got it all worked out yet, we thank people and organisations for assisting us build our capacity. We are committed to continuing to do so. We are always learning from each other, finding more ways for inclusion to be real for people, listening to people about what works for them and the things that don't.

People and Families



Our work with people and families continues in many areas, with strong demand for support and information to support self-direction and in relation to individualised supports and services.

Self-Managing – ILC grant funded by the Department of Communities, Disability Services

WAiS has worked intensively across the year supporting people in relation to their responsibilities when self-managing, especially in relation to clarity and guidance on their legal responsibilities when hiring their own workers. WAiS has offered support to people self-managing through workshops across the state and one-to-one support, whilst also developing resources that are user friendly and easy to understand.

The option for people to choose to self-manage and hire their own workers affords maximum choice, control and flexibility with their support workers. WAiS fundamentally supports this option but also believes people need to be adequately informed and supported in their role as hirers of their own support workers.

Our resource Engaging Your Own Supports has been updated as required to ensure the information is current and as easy to understand as possible. This year we also released an Easy Read version and Braille version (available to borrow) to broaden the accessibility of the information. The booklet continues to be highly sought after by people and families, service providers who offer Shared-Management, and Local Co-ordinators.

Over the year, WAiS has seen a sharp increase in the demand from people seeking one to one support in understanding what their legal considerations are when hiring their own workers. We meet with people or respond to them by phone, email or skype, whichever option suits them best.

WAiS held 11 workshops across the year with 301 people attending and 977 individual one on one sessions with people and their families.

Although WAiS is unable to offer advice on what peoples' legal positions are, our goal is to ensure people are able to make informed decisions about their own legal positions when hiring workers. To this end, WAiS continues to develop and refine any new resources available to people and families. WAiS developed a series of easy to follow booklets, including in Easy Read, in relation to (1) deciding if you have an employee or contractor; (2) what type of employee; (3) checklist if you have an employee; and, (4) checklist if you have a contractor. These booklets attempt to provide people with more easily digestible and practical information.

WAiS will also be launching a series of Self-Management video resources for people to access at their leisure.

WAiS cannot provide this information and ensure its currency without our own sources of advice. Throughout the year we continued to seek the advice of KPMG. We were also lucky enough to be able to obtain the services of our own In-House Counsel. We also continue to liaise with governing bodies such as Worksafe and the Department of Commerce, Labour Relations division and Australian Taxation Office (ATO), when required.

The Self- Managers NDIS Peer Support Group

The Self- Managers group continues to meet monthly. The group has been focused on processes for supporting members with complex communication needs, and building members' capacity to facilitate the group.

In the last half of 2017, the Self Managers Peer Support group were pleased to host events with visiting speakers. Michelle Browning ran workshops for Decision Makers, and Decision Supporters and Shelley Nessman facilitated a session on Gift Recognition.

In 2018, the group focused on identifying the things they want to know more about and how each member can contribute to the group. One topic has been identifying types of connections, for example with people, spirit, self and nature and through this, members have identified what actions could be taken to facilitate more positive connections in life.

To achieve this the group decided to hold their October meeting in Kings Park, so that attendees could enjoy more connection with nature and include all members more effectively.



Planning – ILC grant funded by Department of Communities, Disability Services

Planning is also a significant part of our work and in growing demand, particularly for people with complex support needs or complex situations.

Feedback on the WAiS Preparing to Plan card sets continues to be very positive in terms of helping people to stay connected to these planning approaches. This year we also released a Braille version (available to borrow) to broaden the accessibility of the information.

WAiS has offered support to people to prepare to plan through workshops across the state and one-to-one support.

WAiS held 14 workshops across the year with 385 people attending and 422 individual one on one sessions with people and their families.

WAiS has developed a series of complementary resources (based on Person Centered Planning fundamental principles) to assist people in thinking through planning for a good life and then also, what they might want or need with system supports.

WAiS will also be launching a series of Planning video resources, based on our Preparing to Plan card set, for people to access.

It is important to note that these two ILC grants will cease at the end of October 2018.

WAiS has also, in response to demand, continued to deliver workshops and oneto-one support with people and families around innovative individualized support arrangements, in particular exploring shared living and creating your own home.

We have had the privilege of meeting many people this year across our state of WA and we are ever grateful for the hospitality that people extended to us when we have travelled to different regional areas.

Service Providers

During this year, WAiS continued to work to build the sector's knowledge and understanding to offer self-directed individualised services to people and families.



Provider Development Program: Rethinking Organisations

Funded by the Department of Communities, Disability Services, WAiS was pleased to again offer tailored programs and development opportunities to providers to support them to achieve their strategic goals, operational outcomes, and to strengthen and broaden their capacity to shape and deliver self-directed supports to people and families. Participating providers from across Perth Metropolitan and WA Regional areas received targeted support through coaching, workshops and consultancy, to build their self-directed organization. One program offered was the Rethinking Organisations program led by Kate Fulton and Susan Basterfield.

"The Rethinking Organisations program is a very different way of organisational development that just feels more 'human'"

"The Rethinking Organisation's program has helped me to realise that there are many different elements of self- direction and there is no one path/approach/method. That time needs to be dedicated to achieving the change and to keeping it on track"

Shared Management Project

Funded by the Department of Communities, Disability Services, WAiS is developing some resources and training modules for registered service providers in relation to Shared Management.

This project will be finalised by 31st December 2018.

People and Service Providers alike have told us through our surveys, meetings, workshops and phone calls, that they appreciate being able to be exposed to people from other states and countries about their work. WAiS sees connecting with other people from across the world, as a way of creating networks and relationships that offer an opportunity to learn from each other. It is not about people from other countries telling us how we need to do things, it is about all of us sharing what we are learning with each other. Our work with providers and their

identified areas of where they want to focus their organisational development, gives us a starting point when linking with our national and international friends and colleagues.

Some examples of focus areas chosen this year by providers included; Responding to people in a more Individualised way, service design, models of support, leadership and culture, supervision and staff support platforms, recruiting for individualised supports, person centred supports, behaviour support and prevention of abuse in this context, safeguarding, and NDIS system change at a strategic and operational level.

As part of the program WAiS also offered a number of open workshops which covered many areas of individualised services to build on organisational capacity to respond to people and deliver innovative supports and services; as well as tailored in-house workshops in response to provider's specific areas of development, in line with the grant outcomes.

Local Coordinators (LC)

This year WAiS received another grant from Department of Communities, Disability Services to continue providing information and support to Local Coordinators across WA on individualised, self-directed supports and services.

Our support to LCs continued focusing on both self and shared-management, and also due to demand from the LC's, covered shared living arrangements (co-residents, homeshare, housemates, alternative family care, and so forth).

WAiS ran sessions with LCs across the state, as well as responded to individual queries from LCs. As LCs learned of the support we provide to people and families, they have also become a valuable source of referrals to WAiS. In WA NDIS areas, WAiS was asked to return to meet with new LCs, throughout the year, to provide them with foundational information in relation to self-management and peoples' legal responsibilities if hiring their own workers.

Information and Resources

WAiS held a number of workshops and events for our member community, as well as the broader disability sector, which continue to focus on developing and delivering innovative individualised services. WAiS is committed to partnering with people and families and working in collaboration with our member organisations and key stakeholders, to provide opportunities for people to come together to learn from each other through the sharing of experiences, stories and resources. Information and Resources

Provide information and develop resources to support self-direction and individualised services.

WAiS is committed to developing resources at both a strategic, and practical, grass-roots level, in collaboration with people and families; service providers; key stakeholders and expert advisors across Australia and Internationally. Our resources continue to be highly sought after.

Events

WAiS has presented at a number of events across the year relating to Individualised Services, Living a good Life, NDIS planning and Self-Management to name a few. We note below some featured events.

WAiS has presented (with continued requests) a number of workshops to WA school educators and professionals about their role when supporting children and their families to plan in the NDIS.

WAiS collaborated with fellow ILC recipients, Carers WA and Down Syndrome WA to host a community expo in Albany, in June 2018. The expo offered local providers the opportunity to have a stall and share information with people and families who attended. The collaborative partners ran public sessions on the NDIS in WA, planning and self-management, as well as offered one-to-one meetings in relation to planning and self-management. More than 100 people attended through the day. To ensure the focus of information during the day was to people and families, a separate session for service providers was held in the early evening with information provided directly from the NDIS. More than 40 attended this session.

In May, prompted by WAiS members, WAiS partnered with Living Proud to provide a specialist workshop called "Opening Closets". This day-long program explored organisation's obligations to LGBTQI individuals under the Equal Opportunities Act (WA) and the lack of knowledge about the needs of those who are gender non-conforming. Staff from WAiS, Directions, Interchange and DDWA attended the workshop, and it was so successful that WAiS are looking to coordinate another session in the new year.

In April WAiS had the opportunity to present a workshop from the Corporate Rebels, when they were in Australia on an 'innovation tour'. This group of avant-garde professionals specialise in demonstrating the benefits of alternative work-place structures for businesses and organisations. WAiS provider members and staff were invited to the workshop and the feedback from attendees was that it was incredibly thought provoking and innovative.

Creativity and Innovation

WAiS strives to promote possibilities, and share examples and stories from people, families and like-minded thought leaders across our global community.

Toronto Summer Institute 2018

WAiS continues to be connected to the Toronto Summer Institute which provides the opportunity for people all over the world to come together about Inclusion and Diversity– and to take action, at home, at work, and in community. It is a forum whereby people can share and learn together about the things that matter to them, and the people they care about. This year's theme was 'Building a bigger We'. Creativity and Innovation

Research and share information and experiences to discover and create opportunities.





Valid Having a Say Conference 2018

The Having a Say conference is the largest conference, run by and for people with disabilities within Australia where people can speak up and be heard about the things that matter to them. This is a conference where people listen to each other, not just to the speakers on stage.

Some of our WAiS team, along with supporters, went

to Geelong to participate and present at the annual conference. The conference offers a range of fun experiences for people to try, alongside formal, accessible conference presentations.

Citizen Network

This year WAIS have continued to support the development of Citizen Network – an international movement



to achieve citizenship for all. Citizen Network is a cooperative of people and organisations who are willing to learn and share with each other - and was established in 2016 to bring together people and organisations who want to make a world where everyone matters, where everyone can be a citizen.

There has been significant interest in Citizen Network with 11 countries signed up to date and new connections growing. Citizen Network have developed coordinators in the 11 countries, have created a website And various social media platforms to connect people,

WAIS became a Citizen Network Australian Strategic Partner - a partner who directs, supports and leads Citizen Network in Australia.

WAIS are developing the leadership of Citizen Network Australia and plan to take an active role in developing this international community in the future.

Our Members

WAiS is committed to working with our member community to continue to support self-direction and the development of individualised supports. Our members meet regularly to think about, learn, connect and support each other through the challenges and celebrations of progressing self-direction, Individualised Services and choice and control; in real and practical ways.

This year our member meetings were well attended, with people having the opportunity to hear from guest speakers including Marita Walker from the National Disability Insurance Agency (NDIA) as well as Simone Spencer and Helen Nys from the Department of Communities, Disability Services with special presentations from WAiS consultants Kate Fulton and Michelle Browning. These meetings also provided a valuable forum to update our members on current and future WAiS projects.

This year our membership portfolio was represented by fifty eight (58) Individual members and forty nine (49) Organisational members.

2018 – 2019

WAiS was successful in obtaining the following grants with some specific areas of focus, funded by the Department of Communities, Disability Services:

- 1. ILC grant with a focus on Plan Implementation
- 2. Self-Management
- 3. Provider Development focus on
 - Individualised services
 - Continuity of Support
 - Child Protection
- 4. Sector Transition Fund grant



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WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES

Audited Financial Statements

for the year ended 30 June 2018



WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC

STATEMENT BY THE COMMITTEE

As detailed in Note 1 to the financial statements the Association is not a reporting entity because in the Committee's opinion, it is unlikely that there are users who are unable to command the preparation of reports tailored so as to specifically satisfy all their information needs. This is therefore a "Special Purpose Financial Report" that has been prepared to meet the rules and regulations of the Association.

In the opinion of the Committee the accompanying financial report is drawn up so as to present fairly the results for the financial year ended 30 June 2018, and the state of affairs as at that date.

The committee and the Association, being the service provider have complied with the obligations imposed by the constitution of the Association and the terms and conditions of the service agreement.

Signed for and behalf of the Committee and the Association.

Chairperson

CEO

Dated this 17 day of DCOBER

2018

Perth Western Australia





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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INCORPORATED

Report on the Financial Report

We have audited the accompanying financial report of Western Australia's Individualised Services (WAIS) Inc. which comprises the statement of financial position as at 30 June 2018, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the responsible entities' declaration.

Responsible Entities' Responsibility for the Financial Report

The responsible entities of the registered entity are responsible for the preparation of the financial report that gives a true and fair view in accordance with the WA Associations Incorporation Act 2015, Australian Accounting Standards and the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the responsible entities' preparation of the financial report that gives a true and fair view in order to design audit

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Inherent Uncertainty Regarding Going Concern

Without qualification to the opinion expressed below, attention is drawn to the following matter. The financial report is prepared on the basis of the Association being a going concern. This is dependent upon continued funding from government agencies.



Opinion

In our opinion the financial report of WAIS Inc. has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) giving a true and fair view of the registered entity's financial position as at 30 June 2018 and of its financial performance and cash flows for the year ended on that date;
- (b) complying with Australian Accounting Standards and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2012;
- (c) the Governing Committee and the Association have complied with the obligations imposed by the *WA Associations Incorporation Act 2015* and the regulations and the Rules of the Association; and
- (d) the financial report is based on proper accounts and records and is in agreement with those accounts and records.

Compliance with WA & Commonwealth of Australia Grant Funding Conditions

In accordance with the terms and conditions of the funding agreements between the Association and WA & Commonwealth of Australia grant funding providers, and subject to the scope limitation above;

In our opinion:

- (i) The Grant Income and Expenditure Statements give a true and fair view of the Associations' financial transactions for the year ended 30 June 2018 in accordance with the applicable Australian accounting standards and other mandatory professional reporting requirements; and is based on proper accounts and records.
- (ii) All assets with a purchase or construction cost exceeding \$5,000 (GST inclusive), acquired with Australian Government Funds have been insured with an insurer recognised by the Australian Prudential Regulation Authority or regulated by a State/Territory Auditor-General;
- The Association is maintaining an Asset Register of assets acquired with grant funds where the purchase or construction cost of the asset exceeds \$5,000 (GST inclusive);
- (iv) The assets or services purchased with grant monies were purchased in fair and open competition and in accordance with the approved procurement methods for the acquisition of assets or services as set out in the Supplementary Terms and Conditions.
- (v) The Association is maintaining appropriate bank accounts as set out in the Supplementary Terms and Conditions and during the financial year all transactions in each of these accounts was found to be related to the grant the account was established for.

STIELOW & ASSOCIATES

LEON STIELOW CHARTERED ACCOUNTANT PRINCIPAL

ASIC REGISTERED AUDITOR N# 270930

Dated this 10th day of October 2018

Perth, Western Australia.



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www.stielow.com.au

10 October 2018

Western Australia's Individualised Services 183 Carr Place LEEDERVILLE WA 6007

AUDITOR'S INDEPENDENCE DECLARATION

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2018, there have been:

a) no contraventions of any applicable code of professional conduct in relation to the audit.

STIELOW & ASSOCIATES

LEON STIELOW CHARTERED ACCOUNTANT DIRECTOR

ASIC REGISTERED AUDITOR N# 270930

Dated this 10th day of October 2018

Perth, Western Australia



WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2018

| | NOTE | 2018 \$ | 2017 \$ |
|--|-------------|---------------------|---|
| CURRENT ASSETS | | | |
| Cash Receivables | 2 3 | 5,335,882 625 | 5,160,744 219,234 |
| TOTAL CURRENT ASSETS | | | 5,379,977 |
| NON CURRENT ASSETS | | | |
| Property, Plant & Equipment | 6 | 28,245 | 21,669 |
| TOTAL NON CURRENT ASSETS | | | 21,669 |
| TOTAL ASSETS | | 5,364,752 | 5,401,646 |
| CURRENT LIABILITIES | | | |
| Creditors Provisions Grants Received In Advance Unexpended Grants | 4 5 7 | 71,064 1.136.000 | 319,749 39,284 1,701,666 3,068,484 |
| TOTAL CURRENT LIABILITIES | | 4,977,761 | 5,129,183 |
| NON CURRENT LIABILITIES | | | ***** |
| Provisions | 5 | 27,589 | 34,890 |
| TOTAL NON CURRENT LIABILITIES | | 27,589 | 34,890 |
| TOTAL LIABILITIES | | 5,005,350 | 5,164,073 |
| NET ASSETS | | 359,402 ====== | 237,574 |
| MEMBERS' FUNDS | | 359,402 ======= | |

This statement should be read in conjunction with the notes to the accounts.

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR ENDED 30 JUNE 2018

| INCOME Grants Expended 3,850,216 3,680,350 Other Income Agency Contributions DDWA Projects 3,594 49,300 Interest Income 2,0042 12,685 Interest Income 2,0042 12,686 Membership Fees 21,044 79,756 Other Income 3,995,976 3,995,976 Audit Faes 5,500 4,350 Bank Fees 425 355 Catering 21,044 14,565 Conferences 5,006 2,314 Conferences 5,008 1,044 Conferences 2,042 2,386 Opercelation Expense 14,665 12,698 Insurance 6,694 5,891 Marketing/Advertising 3,991 2,470 Parking 9,411 9,202 Protestor 3,600 3,413 Protestor 3,600 3,413 Protestor 3,600 3,413 Protestor 3,600 3,413 Professional Support | | 2018 \$ | 2017 \$ |
|---|----------------------------------|------------|------------|
| Other Income Agency Contributions DDWA Projects 35,964 49,300 DWA Projects 32,03 25,653 Interest Income 20,042 12,968 Membership Fees 71,205 74,339 Other Income 75,346 79,756 LESS: EXPENDITURE 3,995,976 3,963,280 Less: EXPENDITURE 21,049 14,565 Audit Fees 425 355 Consultants 283,099 218,690 Depreciation Expense 5,006 2,311 Consultants 283,099 218,690 Depreciation Expense 4,265 12,698 Consultants 283,099 218,690 Depreciation Expense 2,128,117 2,381,763 ICT 28,674 11,323 Insurance 6,694 5,981 Marketing/Adventising 9,411 9,202 Postage 1,542 2,897 Professional Support 3,755 1,693 Stationery 16,356 7,019 Stationery | INCOME | | |
| Agency Contributions 35,984 49,300 DDWA Projects -40,014 -40,014 Events - Registration Fees 3,203 25,653 Interest Income 71,205 74,339 Other Income 15,346 79,756 Audit Fees 71,205 74,339 LESS: EXPENDITURE 3,995,976 3,963,280 Less: expenditure 3,995,976 3,963,280 Less: conternation 425 355 Catering 1,961 2,595 Catering 1,966 2,291 Constitants 283,089 218,680 Depreciation Expense 14,665 12,686 Event Sundries 8,098 1,004 Grant Expenses 2,129,517 2,381,763 ICT 2,6974 11,323 Insurance 6,694 5,891 Varing 3,991 2,470 Parking 9,411 9,202 Professional Support 3,350 3,113 Printing/Design 89,899 | Grants Expended | 3,850,216 | 3,680,350 |
| DDVA Projects - 40.914 Events - Registration Fees 3.203 25.653 Interest Income 20.042 12.968 Membership Fees 71.205 74.339 Other Income 15.346 79.756 Jugst, State Tess 3.995,976 3.995,976 LESS: EXPENDITURE 21.049 14.597 Audit Fees 4.25 355 Conferences 5.066 2.311 Consultants 283.089 218.690 Depreciation Expense 8.098 1.004 Grant Expenses 2.129.517 2.2381.763 ICT 26.974 11.323 Insurance 6.694 5.901 Marketing/Advertising 3.991 2.470 Parking 9.411 9.202 Postage 1.542 2.897 Professional Support 3.500 3.413 Printing/Design 9.899 7.623 Professional Support 7.984 7.129 Superannuation 82.219 <t< td=""><td></td><td>25.004</td><td>40,000</td></t<> | | 25.004 | 40,000 |
| Events - Registration Fees 3.203 25,653 Interest Income 20,042 12,968 Membership Fees 71,205 74,339 Other Income 3.995,976 3,995,976 3,995,276 LESS: EXPENDITURE 3.995,976 3,995,376 3,995,376 Audit Fees 4.25 355 Catering 1,961 2,595 Conferences 5,066 2,311 Conferences 5,066 2,311 Consultants 283,089 218,690 Depreciation Expense 14,655 12,698 Event Sundries 21,249 1,2498 Grant Expenses 2,12,898 1,004 Event Sundries 2,9374 11,323 Insurance 6,694 5,981 Marketing/Advertising 3,991 2,470 Presenter Fees 3,500 3,411 Professional Support 375 1,699 Rest 3,820 8,899 77,623 Professional Support 7,984 0 < | | 55,964 | |
| Interst Income 20.042 12.968 Membership Fees 71.205 74.339 Other Income 15.346 77.56 LESS: EXPENDITURE 3.995,976 3.963,280 Less: EXPENDITURE 425 355 Audit Fees 425 355 Catering 21,049 14,697 Cleaning 19.61 2.506 Consultants 28.089 218,690 Depreciation Expense 5.066 2.311 Consultants 28.089 218,690 Depreciation Expense 21.29,517 2.381,763 Insurance 6.694 5.901 3.991 Insurance 6.694 5.901 3.991 Parking 9.911 9.202 Potage 3.500 3.413 Professional Support 7.623 7.623 7.623 7.623 Professional Support 7.843 7.199 66.625 0 Stationery 16.356 7.019 3.333 7.629 66.625 0 </td <td></td> <td>3,203</td> <td></td> | | 3,203 | |
| Other Income 15,346 79,756 LESS: EXPENDITURE 3,995,976 3,995,976 3,963,280 Audit Fees 5,500 4,350 Bank Fees 425 355 Catering 21,049 14,597 Cleaning 5,066 2,311 Consultants 283,089 218,690 Depreciation Expense 14,665 12,698 Event Sundrises 8,098 1,004 Grant Expenses 2,129,517 2,381,763 ICT 2,6974 11,323 Insurance 6,694 5,981 Marketing/Advertising 3,991 2,470 Parking 9,411 9,202 Postage 1,542 2,897 Presenter Fees 3,500 3,413 Professional Support 350 3,603 Sudrise & Misc 16,356 7,094 Superannuation 62,219 66,625 Telephone 7,984 4,956 Training 7,384 7,187 | | | |
| Jess: EXPENDITURE 3,995,976 3,963,280 Audit Fees 5,500 4,350 Bank Fees 425 355 Catering 21,049 14,597 Cleaning 1,961 2,506 Consultants 283,089 218,690 Depreciation Expense 14,665 12,698 Event Sundries 8,098 1,004 Grant Expenses 2,129,517 2,381,763 ICT 26,974 11,323 Insurance 6,694 5,981 Marketing/Advertising 3,991 2,470 Parking 9,411 9,202 Postage 1,542 2,897 Professional Support 3350 3,413 Stationery 16,356 7,019 Stationery 16,356 7,019 Superannuation 68,219 66,625 Training 7,843 7,190 Travel 2,298 2,900 Venue & Equipment Hire 14,721 80,482 Vages | Membership Fees | | |
| LESS: EXPENDITURE Audit Fees 5,500 4,350 Bank Fees 425 355 Catering 21,049 14,597 Cleaning 1,961 2,595 Consultants 283,089 218,690 Depreciation Expense 14,665 12,698 Event Sundries 8,098 1,004 Grant Expenses 2,129,517 2,381,763 ICT 26,974 11,323 Insurance 6,694 5,981 Marketing/Advertising 3,991 2,470 Parking 9,411 9,202 Postage 14,542 2,897 Presenter Fees 3,500 3,413 Professional Support 375 1,699 Rent 38,200 83,333 Resource Development 72,965 0 Superannuation 42,507 7,984 4,956 Training 7,844 7,189 4,956 Traeel 9,838 7,944 7,985 0 | Other Income | 15,346 | 79,756 |
| Audit Fees 5,500 4,350 Bank Fees 425 355 Catering 21,049 14,597 Cleaning 1,961 2,595 Conferences 5,066 2,311 Consultants 283,089 218,600 Depreciation Expense 14,665 12,698 Event Sundries 8,098 1,004 Grant Expenses 2,129,517 2,381,763 Insurance 6,694 5,981 Marketing//dvertising 3,991 2,470 Parking 9,411 9,202 Postage 1,542 2,897 Presenter Fees 3,500 3,413 Professional Support 375 1,699 Resource Development 27,955 0 Stationery 16,750 19,946 Superannuation 82,199 66,625 Telephone 7,984 4,956 Training 7,843 7,190 Travel 96,328 76,428 Utilities | | 3,995,976 | 3,963,280 |
| Bank Fees 425 355 Catering 21,049 14,597 Chaining 1,961 2,595 Conferences 5,066 2,311 Consultants 283,089 218,690 Depreciation Expense 14,665 12,595 Event Sundries 8,098 1,004 Grant Expenses 2,129,517 2,381,763 ICT 26,974 11,323 Insurance 6,694 5,891 Marketing/Advertising 3,991 2,470 Parking 9,411 9,209 Postage 1,542 2,897 Presenter Fees 3,500 3,413 Professional Support 375 1,699 Sundries & Misc 16,356 7,019 Superannuation 72,965 0 Stationery 7,984 4,956 Venue & Equipment Hire 47,86 7,187 Wages 88,628 719,41 Venue & Equipment Hire 14,786 7,187 Wag | LESS: EXPENDITORE | | |
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| Cleaning 1,961 2,595 Conferences 5,066 2,311 Consultants 283,089 218,699 Depreciation Expense 14,665 12,698 Event Sundries 8,098 1,004 Grant Expenses 2,129,517 2,381,763 ICT 26,974 11,323 Insurance 6,694 5,981 Marketing/Advertising 3,991 2,470 Parking 9,411 9,202 Postage 1,542 2,897 Presenter Fees 3,500 3,413 Printing/Design 89,899 77,623 Professional Support 375 1,699 Rent 38,200 83,333 Resource Development 72,965 0 Stationery 16,356 7,019 Superannuation 82,199 66,625 Training 7,844 4,956 Travel 96,328 76,426 Utilities 2,298 2,900 Venges 82,4 | | | |
| Conferences 5,066 2,311 Consultants 283,089 218,690 Depreciation Expense 14,665 12,698 Event Sundries 8,098 1,004 Grant Expenses 2,129,517 2,381,763 ICT 26,974 11,323 Insurance 6,694 5,981 Marketing/Advertising 9,411 9,202 Parking 9,411 9,202 Postage 1,542 2,697 Presenter Fees 3,500 3,413 Printing/Design 89,899 77,623 Professional Support 375 1,699 Resource Development 72,965 0 Stationery 16,356 7,019 Supdries & Misc 16,750 19,946 Superannuation 82,199 66,625 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 | | | |
| Consultants 283,089 218,690 Depreciation Expense 14,665 12,698 Event Sundries 8,098 1,004 Grant Expenses 2,129,517 2,381,763 ICT 26,974 11,323 Insurance 6,694 5,981 Marketing/Advertising 3,991 2,470 Parking 9,411 9,202 Postage 1,542 2,897 Presenter Fees 3,500 3,413 Printing/Design 89,899 77,623 Professional Support 375 1,699 Resource Development 72,965 0 Stationery 16,750 19,946 Superannuation 82,199 66,625 Telephone 7,984 4,956 Training 7,843 7,191 Vages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 Operating Surplus/ (Deficit) 121,828 206,58 | • | | |
| Depreciation Expense 14,665 12,698 Event Sundries 8,098 1,004 Grant Expenses 2,129,517 2,381,763 ICT 26,974 11,323 Insurance 6,694 5,981 Marketing/Advertising 9,411 9,202 Postage 1,542 2,897 Presenter Fees 3,500 3,413 Printing/Design 89,899 77,623 Professional Support 375 1,699 Rent 38,200 83,333 Resource Development 72,965 0 Stationery 16,356 7,019 Sundries & Misc 16,756 19,946 Superannuation 82,199 66,625 Telephone 7,984 4,956 Traiving 7,7843 7,190 Venue & Equipment Hire 14,786 7,184 Wages 884,628 719,412 Workers Compensation Insurance 14,721 8,0468 Operating Surplus/ (Deficit) 23,75,74 | | | |
| Event Sundries 8,098 1,004 Grant Expenses 2,129,517 2,381,763 ICT 26,974 11,323 Insurance 6,694 5,981 Marketing/Advertising 3,991 2,470 Parking 9,411 9,202 Postage 1,542 2,897 Presenter Fees 3,500 3,413 Printing/Design 89,899 77,623 Professional Support 3320 63,333 Resource Development 72,965 0 Stationery 16,356 7,019 Superannuation 82,199 66,625 Telephone 7,984 4,956 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,184 Wages 3,874,148 3,756,696 Operating Surplus/ (Deficit) 121,828 206,584 Members' Funds - Opening Balance 237,574 30,989 | | | |
| Grant Expenses 2,129,517 2,381,763 ICT 26,974 11,323 Insurance 6,694 5,981 Marketing/Advertising 3,991 2,470 Parking 9,411 9,202 Postage 1,542 2,897 Presenter Fees 3,500 3,413 Printing/Design 88,899 77,623 Professional Support 375 1,699 Rent 38,200 83,333 Resource Development 72,965 0 Stationery 16,356 7,019 Sundries & Misc 16,750 19,946 Superannuation 82,199 66,625 Telephone 7,984 4,956 Training 7,843 7,190 Travel 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 3,874,148 3,756,696 Operating Surplus/ (Deficit) 121,828 206,584 Members' Funds - Opening Balance 237,574 30,989 <td></td> <td></td> <td></td> | | | |
| Insurance 6,694 5,981 Marketing/Advertising 3,991 2,470 Parking 9,411 9,020 Postage 1,542 2,897 Presenter Fees 3,500 3,413 Printing/Design 89,899 77,623 Professional Support 375 1,699 Rent 38,200 83,333 Resource Development 72,965 0 Stationery 16,356 7,019 Superannuation 82,199 66,625 Telephone 7,984 4,956 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Werkers Compensation Insurance 14,721 8,048 Operating Surplus/ (Deficit) 7,334 683 Members' Funds - Opening Balance 237,574 30,969 | Grant Expenses | 2,129,517 | |
| Marketing/Advertising 3,991 2,470 Parking 9,411 9,202 Postage 1,542 2,897 Presenter Fees 3,500 3,413 Printing/Design 89,899 77,623 Professional Support 375 1,699 Rent 38,200 83,333 Resource Development 72,965 0 Stationery 16,356 7,019 Sundries & Misc 16,750 19,946 Superannuation 82,199 66,625 Telephone 7,984 4,956 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Workers Compensation Insurance 14,721 8,048 Operating Surplus/ (Deficit) 121,828 206,584 Members' Funds - Opening Balance 237,574 30,989 | ICT | | |
| Parking 9,411 9,202 Postage 1,542 2,897 Presenter Fees 3,500 3,413 Printing/Design 89,899 77,623 Professional Support 375 1,699 Rent 38,200 83,333 Resource Development 72,965 0 Stationery 16,356 7,019 Superannuation 82,199 66,625 Telephone 7,984 4,956 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 3,874,148 3,756,696 3,874,148 3,756,696 Operating Surplus/ (Deficit) 121,828 206,584 Members' Funds - Opening Balance 237,574 30,989 | | | |
| Postage 1,542 2,897 Presenter Fees 3,500 3,413 Printing/Design 89,899 77,623 Professional Support 375 1,699 Rent 382,00 83,333 Resource Development 72,965 0 Stationery 16,356 7,019 Supdries & Misc 16,750 19,946 Superannuation 7,984 4,956 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Workers Compensation Insurance 14,721 8,048 Operating Surplus/ (Deficit) 3,874,148 3,756,696 Members' Funds - Opening Balance 237,574 30,989 | | | |
| Presenter Fees 3,500 3,413 Printing/Design 89,899 77,623 Professional Support 375 1,699 Rent 38,200 83,333 Resource Development 72,965 0 Stationery 16,356 7,019 Superannuation 82,199 66,625 Telephone 7,984 4,956 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,184 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 3,874,148 3,756,696 3,874,148 3,756,696 Questing Surplus/ (Deficit) 121,828 206,584 Members' Funds - Opening Balance 237,574 30,989 | | | |
| Printing/Design 89,899 77,623 Professional Support 375 1,699 Rent 38,200 83,333 Resource Development 72,965 0 Stationery 16,356 7,019 Superannuation 16,750 19,946 Superannuation 82,199 66,625 Telephone 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 Telephone 7,334 683 Workers Compensation Insurance 14,721 8,048 0 3,874,148 3,756,696 121,828 206,584 237,574 30,989 | | | |
| Professional Support 375 1,699 Rent 38,200 83,333 Resource Development 72,965 0 Stationery 16,356 7,019 Sundries & Misc 16,750 19,946 Superannuation 82,199 66,625 Telephone 7,843 7,190 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 Coperating Surplus/ (Deficit) Members' Funds - Opening Balance 227,574 30,989 | | | |
| Rent 38,200 83,333 Resource Development 72,965 0 Stationery 16,356 7,019 Sundries & Misc 16,750 19,946 Superannuation 82,199 66,625 Telephone 7,984 4,956 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 Testing Surplus/ (Deficit) 121,828 206,584 Members' Funds - Opening Balance 237,574 30,989 | | | |
| Resource Development 72,965 0 Stationery 16,356 7,019 Sundries & Misc 16,750 19,946 Superannuation 82,199 66,625 Telephone 7,984 4,956 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 Operating Surplus/ (Deficit) 121,828 206,584 Members' Funds - Opening Balance 237,574 30,989 | | | |
| Sundries & Misc 16,750 19,946 Superannuation 82,199 66,625 Telephone 7,984 4,956 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 Operating Surplus/ (Deficit) Members' Funds - Opening Balance 121,828 206,584 | Resource Development | | |
| Superannuation 82,199 66,625 Telephone 7,984 4,956 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 | | | |
| Telephone 7,984 4,956 Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 Operating Surplus/ (Deficit) Members' Funds - Opening Balance 121,828 206,584 | | | |
| Training 7,843 7,190 Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 Operating Surplus/ (Deficit) Members' Funds - Opening Balance 121,828 206,584 | | | |
| Travel 96,328 76,426 Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 Operating Surplus/ (Deficit) Members' Funds - Opening Balance 121,828 206,584 | | | |
| Utilities 2,298 2,900 Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 | | | |
| Venue & Equipment Hire 14,786 7,187 Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 | | | |
| Wages 884,628 719,412 Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 3,874,148 3,756,696 Operating Surplus/ (Deficit) 121,828 206,584 Members' Funds - Opening Balance 237,574 30,989 | | | |
| Website & Email 7,334 683 Workers Compensation Insurance 14,721 8,048 3,874,148 3,756,696 Operating Surplus/ (Deficit) 121,828 206,584 Members' Funds - Opening Balance 30,989 30,989 | | | |
| 3,874,148 3,756,696 Operating Surplus/ (Deficit) 121,828 206,584 Members' Funds - Opening Balance 237,574 30,989 | | | |
| Operating Surplus/ (Deficit) 121,828 206,584 Members' Funds - Opening Balance 237,574 30,989 | Workers Compensation Insurance | 14,721 | 8,048 |
| Members' Funds - Opening Balance 237,574 30,989 | | 3,874,148 | 3,756,696 |
| Members' Funds - Opening Balance 237,574 30,989 | Operating Surplus/ (Deficit) | | 206.584 |
| | | 237,574 | |
| Members' Funds - Closing Balance 359,402 237,574 | Members' Funds - Closing Balance | 359,402 | |

This statement should be read in conjunction with the notes to the accounts.

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2018

1. SUMMARY OF ACCOUNTING POLICIES

(a) Basis of preparation

These financial statements are a special purpose financial report. The report is prepared:

- for distribution to the members for the purpose of fulfilling the requirements of the rules and regulations of the Association; and
- to satisfy the financial reporting requirements under the Service Agreement between the funding bodies and the Association.

The Committee has determined that the Association is not a reporting entity and therefore there is no requirement to apply Accounting Standards and other mandatory professional reporting requirements (Urgent Issues Group Consensus Views) in the preparation and presentation of these financial statements.

They have been prepared in accordance with all accounting standards and other mandatory professional reporting requirements that have a material effect with the following exceptions:

- AAS 10 Accounting for Revaluation of Non-Current Assets
- AAS 16 Financial Reporting by Segments
- AAS 22 Related Party Disclosures
- AAS 24 Consolidated Financial Reports
- AAS 28 Statement of Cash Flows

The financial statements are prepared on an accruals basis. They are based on historical costs and do not take into account changing money values or, except where stated, current valuations of non-current assets.

The following specific accounting policies have been adopted in the preparation of these financial statements and except where stated are consistent with prior years:

(b) Going Concern

The financial statements have been prepared on a going concern basis. The continued viability of the Association is dependent upon continued grant funding or contribution by the members.

(c) Grants

Grants received are treated as an unexpended grant liability until such time as they are expended. Expenditure from grant funds is recorded as a reduction in the unexpended grant liability and recognised as income as the grant funds are expended. Grants received in trust for other organisations are not recognised as income.

(d) Property, Plant and Equipment

Property, plant and equipment are carried at cost less, where applicable, any accumulated depreciation. The depreciable amount of all PPE is depreciated over the useful lives of the assets to the Association commencing from the time the asset is held ready for use. Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

(e) Impairment of Assets

At each reporting date, the entity reviews the carrying values of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the

(e) Impairment of Assets (continued)

asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is expensed to the income statement.

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2018

(f) Employment Benefits

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to balance date. Employee benefits have been measured at the amounts expected to be paid when the liability is settled

(g) Provisions

Provisions are recognised when the Association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at reporting date.

(h) Cash and Cash Equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

(i) Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest rate method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Grant and donation income is recognised when the entity obtains control over the funds which is generally at the time of receipt.

All revenue is stated net of the amount of goods and services tax (GST).

(j) Goods and Services Tax (GST)

Revenue, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Tax Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the balance sheet are shown inclusive of GST.

(k) Income Tax

The Association is exempt from Income Tax under sections 50-5, 50, 55 & 65 of the Income Tax Assessment Act 1997.

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2018

| 2. CASH | 2018 \$ | 2017 \$ |
|-------------------------------------|--|--------------------|
| General Cheque Account | 6,210 | 14,752 |
| Business Cash Reserve | 2,458,749 | 2,753,304 |
| Cash Reserve For My Options | 2,795,813 | 2,291,210 |
| Prepayments | 64,292 | 90,590 |
| Petty Cash | 500 | 500 |
| Credit Card Security | 10,318 | 10,387 |
| | 5,335,882 | 5,160,744 |
| 3. RECEIVABLES | | |
| Accrued Income | (200) | 8,594 |
| Trade Debtors | 825 | 210,640 |
| | 625 =============================== | 219,234 ======= |
| 4. CREDITORS | | 2,578 |
| Trade Creditors | 9,518 | 2,378 |
| Accrued Expenses Visa Card | (1,510) | (35) |
| PAYG Liabilities | 13,555 | 17,561 |
| ATO - net GST | 151,090 | 267,794 |
| Superannuation Payable | 6,845 | 9,139 |
| | 179,498 | 319,749 |
| 5. PROVISIONS CURRENT PROVISIONS | | |
| Provision for Salary Sacrifice | 4,401 | 601 |
| Provision for Annual Leave | 66,663 | 38,683 |
| | 71,064 | 39,284 |
| NON CURRENT PROVISIONS | | |
| Provision for Long Service Leave | 27,589 | 21,823 |
| Provision for Sick Leave | | 13,067 |
| | 27,589 | 34,890 |
| 6. PROPERTY, PLANT AND EQUIPMENT | | |
| Office Equipment | 75,231 | 55,378 |
| Less: Accumulated depreciation | (46,986) | (33,709) |
| Total Plant & Equipment | 28,245 | 21,669 |
| Total Property, Plant & Equipment | 28,245 | 21,669 |
| | | |

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2018

| 7. SCHEDULE OF GRANTS Name of Grant | Year | Unexp. Grant 01-Jul-17 \$ | Grant Rec'd \$ | Other Income A \$ | Grant Exp'd ≰ | Unexpended Grant 30-Jun-18 \$ |
|--|------|------------------------------------|----------------------|-------------------------|---------------------|--|
| DOC My Ontions | 2018 | , 2,251,734 | ,207,999 | 1,249,410 | 2,155,517 | 2,553,626 |
| DSC - My Options | | 2,231,734 | 1,207,000 | 13,856 | 2,100,017 | 242,187 |
| DSC - Interest on My Options | 2018 | | 1 207 000 | 1,263,266 | 2,155,517 | 2,795,813 |
| | | 2,480,065 | 1,207,999 | 1,205,200 | 1.54 U.S. | |
| DSC - Individual & Family | 2016 | 31,892 | - | - | 322 | 31,570 |
| DSC - Individual & Family 2 | 2017 | 221 | - | - | 221 | - |
| DSC - Provider Program | 2016 | 221,867 | - | | 221,867 | Ħ |
| DSC - Provider Program 2 | 2017 | 331,360 | - | | 331,360 | 7. |
| DSC - Provider Program 3 | 2018 | - | 306,666 | - | 306,666 | 5 |
| ILC Planning | 2018 | - | 325,000 | - | 222,636 | 102,364 |
| ILC Self Management | 2018 | - | 370,000 | 1 2 (| 281,843 | 88,157 |
| L C Training | 2018 | - | 200,000 | 142 | 139,277 | 60,723 |
| My Way Co-ordinators Training | 2017 | 473 | | 5 - 01 | 473 | |
| New ILC | 2018 | | 200,000 | | - | 200.000 |
| | 2018 | | 500,000 | - | 188,185 | 311,815 |
| Shared Management for Provider | | 2 606 | 500,000 | | 1,849 | 757 |
| Young Self Managers | 2016 | 2,606 | - | | 1,049 | 101 |
| | | 3,068,484 | 3,109,665 | 1,263,266 | 3,850,216 | 3,591,199 |

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC INCOME & EXPENDITURE STATEMENT DSC - MY OPTIONS FOR THE YEAR ENDED 30 JUNE 2018

| INCOME | 2018 \$ | 2017 \$ |
|------------------------------------|------------|------------|
| DSC | 1,207,999 | 2,415,800 |
| Interest | 13,856 | 11,786 |
| Grants Returned | 1,249,410 | 2 |
| Unexpended Grant C/Fwd | 2,251,734 | 2,333,862 |
| Unexpended Interest on Grant C/Fwd | 228,331 | 216,545 |
| | 4,951,330 | 4,977,993 |
| LESS: EXPENDITURE | | |
| Grants | 2,129,517 | 2,377,928 |
| Admin Component | 26,000 | 120,000 |
| Total Operational | 2,155,517 | 2,497,928 |
| Unexpended Balance | 2,795,813 | 2,480,065 |

Note: As per the service agreement with Disability Services, all interest accrued on My Options funding is kept by the My Options program and goes back into providing more services through the program.

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC (THE SERVICE PROVIDER)

ANNUAL MANAGEMENT BOARD CERTIFICATION STATEMENT FOR THE YEAR ENDED 30 JUNE 2018

I hereby certify to the best of my knowledge, information and belief that:

- The accompanying financial statements comprising the Statement of Financial Performance, Statement of Financial Position, Statement of Cash Flows and Notes to the Financial Statements for the period 1 July 2017 to 30 June 2018 have been prepared in accordance with Accounting Standards and other mandatory professional reporting requirements in Australia, from proper accounts to present fairly the financial transactions for the period 1 July 2017 to 30 June 2018, and the financial position; and
- The Management Board and the Service Provider have complied with the obligations imposed by the Constitution of the Service Provider and terms and conditions of the Service Agreement.

Office Bearer Signature: Office Bearer Name: Officer Bearer Position:

17/10/2018

Date:

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC INCOME & EXPENDITURE STATEMENT DSC - PROVIDER PROGRAM FOR THE YEAR ENDED 30 JUNE 2018

| INCOME | 2018 \$ | 2017 \$ |
|--|--------------------|------------|
| DSC - Provider Program Unexpended Grant B/Fwd | 306,666 553,227 | 533,334 |
| | | 533,334 |
| LESS: EXPENDITURE | | |
| Admin Component | 40,000 | 80,000 |
| Annual Leave | 35,423 | 3,904 |
| Catering | 4,886 | - |
| Conference | 4,822 | 773 |
| Consultants | 206,456 | 46,332 |
| Entertainment | 462 | 40 |
| Event Sundries | 3,522 | 69 |
| ICT | 745 | 100 |
| Insurance | 68 | - |
| Long Service / Sick Leave | 10,323 | 1,031 |
| Marketing | - | 1,350 |
| Parking | 199 | 3 9 |
| Postage | 697 | 135 |
| Presenter Fees | 3,500 | ((=) |
| Presenter Travel & Accomm | 14,098 | 2,699 |
| Printing/Design | 59,202 | 19,002 |
| Professional Support | = | 500 |
| Resource Development | 20,199 | . = |
| Stationery | 10,741 | 3,508 |
| Sundries | 5,639 | 600 |
| Superannuation | 34,999 | 4,488 |
| Telephone | 2,123 | <u></u> |
| Training/PD | 6,174 | 926 |
| Travel | 58,456 | 932 |
| Venue & Equipment Hire | 3,299 | |
| Wages | 328,159 | 35,685 |
| Workers Compensation Insurance | 6,086 | = |
| Total Operational | 860,278 | 201,974 |
| Operating Surplus/(Deficit) | | 331,360 |

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC INCOME & EXPENDITURE STATEMENT DSC - INDIVIDUAL & FAMILY FOR THE YEAR ENDED 30 JUNE 2018

| INCOME | 2018 \$ | 2017 \$ |
|---|-------------|--|
| DSC Unexpended Grant B/Fwd | - 31,892 | 125,000 |
| LESS: EXPENDITURE | 31,892 | 125,000 |
| Admin Component Annual Leave Catering Entertainment Long Service Leave Parking Personal/Sick Leave Postage Presenter Fees Stationery Sundries Superannuation Telephone Training/PD Travel Venue & Equipment Hire | 300 | 18,750 7,243 1,650 292 1,817 47 - 41 2,145 291 26 7,382 182 177 2,795 1,204 80,959 |
| Total Operational | | 125,000 |
| Unexpended Balance | 31,570 | - |

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC INCOME & EXPENDITURE STATEMENT ILC PLANNING FOR THE YEAR ENDED 30 JUNE 2018

| INCOME | 2018 \$ |
|--|---|
| DSC | 325,000 |
| LESS: EXPENDITURE | 325,000 |
| Admin Component Annual Leave Bank Fees Catering Consultants Entertainment Event Management & Sundries ICT Long Service Leave Postage Presenter Travel & Accom Printing/Design Resources Development Stationery Sundries Superannuation Telephone | 48,750 9,733 8 5,394 5,111 329 2,665 72 (1,266) 142 1,789 1,792 17,656 621 227 10,876 841 |
| Training/PD Travel Venue & Equipment Hire Wages Workers Compensation Insurance | 1,036 5,228 4,618 105,052 1,962 |
| <u>Total Operational</u> Unexpended Balance | 222,636 102,364 |
| | |

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC INCOME & EXPENDITURE STATEMENT ILC SELF MANAGEMENT FOR THE YEAR ENDED 30 JUNE 2018

| INCOME | 2018 \$ |
|--------------------------------|--------------|
| DSC - ILF Self Management | 370,000 |
| | 370,000 |
| LESS: EXPENDITURE | |
| Admin Component | 55,500 |
| Annual Leave | 11,142 |
| Catering | 2,297 |
| Consultants | 11,116 |
| Entertainment | 386 |
| Event Sundries | 808 |
| Filming | 258 |
| ICT | 105 |
| Long Service Leave | (2,598) |
| Other | 362 |
| Parking | 204 |
| Postage | 544 |
| Presenter Travel & Accom | 768 |
| Printing/Design | 23,341 |
| Resource Development | 27,610 |
| Stationery | 618 |
| Sundries | 602 |
| Superannuation | 11,650 |
| Telephone | 1,630 205 |
| Training/PD | 9,593 |
| | 3,857 |
| Venue & Equipment Hire | 119,713 |
| Wages | 2,132 |
| Workers Compensation Insurance | 2,132 |
| Total Operational | 281,843 |
| Unexpended Balance | |
| | ======== |

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC INCOME & EXPENDITURE STATEMENT LC TRAINING FOR THE YEAR ENDED 30 JUNE 2018

| INCOME | 2018 \$ |
|---|--|
| LC Training | 200,000 |
| LESS: EXPENDITURE | 200,000 |
| Admin Component Annual Leave Bank Fees Catering Long Service Leave Parking Personal / Sick Leave Presenter Travel & Accommodation Sundries Superannuation Telephone Travel Venue & Equipment Hire Wages Workers Comp. insurance | 30,000 6,858 8 1,056 (2,455) 21 226 1,541 45 8,839 90 2,989 1,777 86,765 1,517 |
| Total Operational | |
| Unexpended Balance | 60,723 |

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC INCOME & EXPENDITURE STATEMENT SHARED MANAGEMENT FOR PROVIDER FOR THE YEAR ENDED 30 JUNE 2018

| INCOME | 2018 \$ |
|--|--|
| Shared Management for Provider | 500,000 |
| LESS: EXPENDITURE | 500,000 |
| Admin Component Annual Leave Catering Consultant Event Sundries Long Service Leave Professional Development Resource Development Sundries Superannuation Telephone Travel Venue & Equipment Hire Wages Workers Comp. insurance | 75,000 4,076 781 57,993 675 914 375 7,500 324 3,573 1,228 858 511 33,641 736 |
| Total Operational | |
| Unexpended Balance | 311,815 |

WESTERN AUSTRALIA'S INDIVIDUALISED SERVICES INC INCOME & EXPENDITURE STATEMENT NEW ILC FOR THE YEAR ENDED 30 JUNE 2018

| INCOME | 2018 \$ |
|--------------------|------------|
| Grant Income | 200,000 |
| LESS: EXPENDITURE | 200,000 |
| | |
| Total Operational | |
| Unexpended Balance | 200,000 |
| | |

