

Safety



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It is important for all of us to be safe.

Feeling safe means feeling calm and happy at home, at the places we go, and with the people we see.



[Click here](#) to explore more information about Safety.

Check out [Staying Safe - Freedom from Abuse and Neglect Poster](#)

Here are some questions you can ask about being and staying safe.



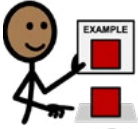
Do your staff have current National Police Clearances and Working with Children Checks?



Do your support worker job descriptions include an expectation that their role is to help the person to build friendships and other trusted relationships?



What sort of training do you provide for support workers to help a person build friendships and other trusted relationships?



Can you give me some examples of what your staff do to support people to find, create and hold valued social roles?



What things do you consider when people have specific vulnerabilities?



Have you had any reportable incidents of abuse or neglect in the last three years? How did you respond to these?



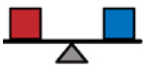
What sort of issues are legally required to be reported, and to whom?



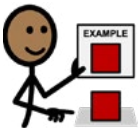
What happens when an issue is reported?



What training do staff receive to ensure that they respect and support a person's right to be safe?



What is your approach to managing the balance for the people you support to be both safe and to take risks?



Give me an example of where you have supported someone to make a choice that had risks.



How would you ensure my support is consistent with my vision and my plan?



What would you do if I hurt myself, a support worker or someone else?



What procedures do you follow if someone needs emergency support, for example, at an event or in the car?



What type of emergency medical training do staff receive?



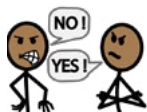
How do you work with someone who needs planned medical support and who has few people in their life?



What procedure do staff follow if there is a fire in my house?



What back-ups are in place if my wheelchair, hoist or other equipment breaks down?



How are problems or disagreements resolved between you and me, or a support staff and me?



How do staff share information with me, my family and each other on a regular basis?



How will you ensure my personal and family business is kept private unless I say otherwise?



What happens if I need to spend time in hospital? Do I still have to cover the staff's wages? Will my usual paid supports be on hand to assist me in hospital? Will my usual staff support me when I am out of hospital again?

