



Complaints about NDIS Services and Supports

How do I complain to my service provider?

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Start Here



How do I complain to the NDIS Commission?

2

If you can't or don't want to resolve with provider

1800 035 544

My complaint and feedback gives my service provider an opportunity to improve

I am supported to access an advocate

I understand my rights

I know how to make a complaint

I am kept informed about the progress of my complaint

I feel safe to make a complaint



Practice Standards & Code of Conduct

NDIS Guiding Principles

If your complaint is about the NDIA, contact NDIA 1800 800 110 or Commonwealth Ombudsman