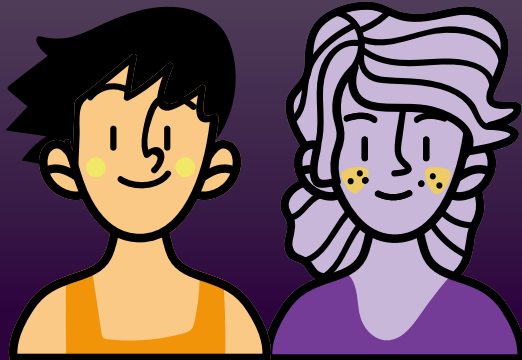


What's the difference?



Support worker

Support coordinator

We both help you to reach your goals, but in different ways



waindividualisedservices.org.au



A support coordinator helps me to

coordinate supports

find NDIS services and set up supports

focus on a specific goal eg. moving out of home

link to community & mainstream services

design a service plan so everyone works well together

understand my NDIS plan

kickstart my plan & how to use my budget

build my skills to manage my plan myself

prepare for my next plan

address challenges

manage unexpected events

fix problems with my NDIS provider & supports

deal with a crisis

troubleshoot when things go wrong



A support worker helps me with

day to day activities

personal care

shopping & budgeting

food preparation & housework

meeting friends

taking my meds

joining in with hobbies and clubs

attending appointments

skill building

my work

learning new things like cooking

working towards my goals

making my own decisions

making new friends

Support Coordinator levels

Support connection

to connect me with informal & funded supports

Level 1

Coordination of supports

to build skills to help me understand & use my NDIS plan

Level 2

Specialist support coordination

to assist with my complex situation

Level 3

All NDIS funded workers must follow NDIS code of conduct

Who can help me to...?	Support Worker (General & Advanced)	Support Coordinator		
		Level 1	Level 2	Level 3
understand my NDIS plan & budget	x	✓	✓	✓
build my skills to manage my NDIS plan myself	x	x	✓	✓
connect with community & mainstream services	✓	✓	✓	✓
connect with NDIS services & supports	x	✓	✓	✓
make sure my supports all work together	x	x	✓	✓
understand service agreements	x	✓	✓	✓
manage my personal care and daily activities	✓	x	x	x
get to places including providing transport	✓	x	x	x
improve my lifeskills (e.g. cooking, shopping)	✓	x	x	x
find an advocate	✓	✓	✓	✓
prepare for NDIS planning meetings	x	x	✓	✓
help in a crisis	✓	x	✓	✓
coordinating complex situations	x	x	x	✓